Family Responsibilities Commission

Report to the Family Responsibilities Board and The Minister for Aboriginal and Torres Strait Islander Partnerships

Quarterly Report

No. 37

July 2017 to September 2017



Report prepared by the Family Responsibilities Commission under the leadership of Commissioner David Glasgow

Executive Summary

Quantified in the table below are the activities undertaken by the Commission during quarter 37 with comparisons shown to the previous quarter.

Table 1: Activity from 1 April 2017 to 30 September 2017.

| Activity | Qtr 36 | Qtr 37 | Movement |
|---|--------|--------|----------|
| Within jurisdiction agency notices received | 1667 | 1109 | ⇒ |
| Conferences held | 642 | 600 | + |
| Family Responsibility Agreements entered into | 6 | 6 | ┢ |
| Orders made to attend community support services | 40 | 34 | + |
| Conditional Income Management Orders made | 58 | 57 | + |
| Voluntary Income Management Agreements entered into | 5 | 4 | + |
| Clients case managed | 181 | 155 | + |
| Referrals made | 45 | 41 | + |
| Applications to Amend or End received | 13 | 6 | • |
| Show Cause conferences held | 0 | 0 | ┢ |

The Commission is committed to providing the public with data from across all sections of its operations for the benefit of all Queenslanders and particularly the State and Australian Governments. In fulfilling this purpose, the Commission's intention is to support and encourage innovation in the use of information. As part of this commitment the Commission has added the following information to this report for the benefit of its readers:

- Domestic violence statistics including:
 - the location of courts issuing within jurisdiction domestic violence breach (DVB) and domestic violence order (DVO) notices and the numbers from each location for the quarter
 - numbers of conferences held for domestic violence (DV) related matters per community by quarter
 - > referrals made to service providers for DV related matters for the quarter and
 - the number of Conditional Income Management (CIM) Orders issued for DV related matters for the quarter
- Statistics informing on the number of times a client has been placed on a CIM Order inclusive of original orders and alterations by community from 1 July 2008 to the end of the quarter.

Work has been generally down across all aspects of operations this quarter, largely due to a drop in School Attendance notices received from the Department of Education and Training (DET).

To further inform on Commission operations two reports were commenced this quarter. I engaged an independent consulting company to travel to each community to observe firsthand the work of the Commission and interview the Local Commissioners to obtain their views on the effectiveness of the FRC in their communities, what they viewed as the successes and/or failures, and what they would like to see for the future.

A second study was undertaken seeking feedback from Doomadgee FRC clients who were subject to CIM orders to record their views on the impact income management and the BasicsCard had had on their lives. Feedback was received via a survey questionnaire conducted over the period 21 June to 16 August. Survey results and the subsequent report were intended as an unofficial tool to inform and guide internal decision-making. Participation in the survey was voluntary, and the majority of clients approached were enthusiastic about sharing their views and happy to have the opportunity to be heard. The survey results recorded an overall positive response, the details of which can be found on page 13 'Future Direction and Challenges'.

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Abbreviations

| CIM | Conditional Income Management |
|--------|---|
| DATSIP | Department of Aboriginal, Torres Strait Islander Partnerships |
| DET | Department of Education and Training |
| DJAG | Department of Justice and Attorney-General |
| DV | Domestic Violence |
| DVB | Domestic Violence Breach |
| DVO | Domestic Violence Order |
| FRA | Family Responsibilities Agreement |
| FRC | Family Responsibilities Commission |
| QPS | Queensland Police Service |
| VIM | Voluntary Income Management |
| Also: | |
| | Family Responsibilities Commission (the Commission) |
| | Family Responsibilities Commission Act 2008 (the Act) |

Family Responsibilities Commission Welfare Reforms

Report to 30 September 2017.

1. Activities and Trends

Notices

In quarter 37 the Commission received **1,902 agency notices**1. Some individuals may have been the subject of more than one agency notice. Of that figure 1,109 notices (58 percent) were within the Commission's jurisdiction and 793 notices (42 percent) were outside the Commission's jurisdiction.

Table 2: In jurisdiction notices by type and community 1 July 2017 to 30 September 2017.

| Activity | AU | СО | DM | HV | MG | Total |
|----------------------------------|-----|----|-----|-----|----|-------|
| District Court notices | 9 | 0 | 0 | 1 | 11 | 21 |
| Magistrates Court notices | 204 | 11 | 0 | 139 | 10 | 364 |
| Domestic Violence Breach notices | 14 | 2 | 0 | 6 | 8 | 30 |
| Domestic Violence Order notices | 32 | 5 | 0 | 15 | 4 | 56 |
| School Attendance notices | 238 | 11 | 253 | 71 | 20 | 593 |
| School Enrolment notice | 1 | 0 | 0 | 1 | 1 | 3 |
| Child Safety and Welfare notices | 14 | 2 | 6 | 14 | 3 | 39 |
| Housing Tenancy notices | 0 | 0 | 0 | 2 | 1 | 3 |
| Total | 512 | 31 | 259 | 249 | 58 | 1109 |

Further details of notices within jurisdiction for each community are set out below:

- Aurukun's **512** notices constitute **46.17** percent of the total notices in jurisdiction across the welfare reform communities.
- Coen's **31** notices constitute **2.80** percent of the total notices in jurisdiction.
- Doomadgee's 259 notices constitute 23.35 percent of the total notices in jurisdiction.
- Hope Vale's **249** notices constitute **22.45** percent of the total notices in jurisdiction.
- Mossman Gorge's **58** notices constitute **5.23** percent of the total notices in jurisdiction.

Table 3: Not within jurisdiction notices by type and community 1 July 2017 to 30 September 2017.

| Activity | AU | СО | DM | HV | MG | Total |
|----------------------------------|-----|----|-----|-----|-----|-------|
| Supreme Court notices | 1 | 0 | 0 | 0 | 0 | 1 |
| District Court notices | 2 | 0 | 0 | 0 | 0 | 2 |
| Magistrates Court notices | 168 | 34 | 0 | 150 | 124 | 476 |
| Domestic Violence Breach notices | 11 | 0 | 0 | 7 | 4 | 22 |
| Domestic Violence Order notices | 3 | 0 | 0 | 16 | 24 | 43 |
| School Attendance notices | 22 | 0 | 219 | 4 | 0 | 245 |
| School Enrolment notice | 0 | 0 | 0 | 0 | 0 | 0 |
| Child Safety and Welfare notices | 1 | 0 | 1 | 1 | 1 | 4 |
| Housing Tenancy notices | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | 208 | 34 | 220 | 178 | 153 | 793 |

¹ Counting rules are that an agency notice is counted on the basis of number of 'clients' on the notice. For example a child safety and welfare notice relating to two parents is counted as two notices.

Table 4: Magistrate Court locations for in jurisdiction DVB and DVO notices 1 July 2017 to 30 September 2017.

| Court Location | Number of DVB notices | Number of DVO notices | Total |
|----------------|-----------------------------|-----------------------------|-------|
| Atherton | 0 | 2 | 2 |
| Aurukun | 9 | 28 | 37 |
| Cairns | 11 | 5 | 16 |
| Coen | 2 | 4 | 6 |
| Cooktown | 6 | 11 | 17 |
| Mareeba | 0 | 1 | 1 |
| Mossman | 0 | 4 | 4 |
| Weipa | 2 | 1 | 3 |
| Total | 30 | 56 | 86 |

Since its commencement the Commission has received 34,352 agency notices within its jurisdiction. Total notices decreased from 2,841 in quarter 36 to 1,902 in quarter 37. Of those notices in jurisdiction School Attendance, Child Safety and Welfare and Housing Tenancy notices decreased, whilst District Court, Magistrates Court, Domestic Violence Breach, Domestic Violence Order and School Enrolment notices increased.

District Court notices increased this quarter to 21 from 3 received in the previous quarter. Aurukun, Hope Vale and Mossman Gorge increased by 7, 1 and 11 notices respectively, whilst Coen decreased by 1 notice for the quarter. The Commission does not receive District Court notices for Doomadgee.

Magistrates Court notices increased this quarter to 364 from 271 received in the previous quarter. Three out of the four communities which have the Magistrates Court trigger experienced an increase in notices this quarter. Aurukun, Coen and Hope Vale increased by 31, 1 and 70 notices respectively, whilst Mossman Gorge decreased by 9 notices. The Commission does not receive Magistrates Court notices for Doomadgee. The Commission sought clarification from the Queensland Police Service (QPS) in Hope Vale regarding the increased number of Magistrate Court notices received for the quarter. The Commission was advised by QPS they had an extra police officer in addition to their normal complement in community during the quarter. This allowed for additional rostered shifts and resulted in a third more arrests than the previous quarter.

Domestic Violence Breach notices increased from 16 in quarter 36 to 30 in quarter 37. Three out of the four communities which have the Domestic Violence Breach trigger, experienced an increase in notices this quarter. Aurukun and Hope Vale increased by 4 notices each and Mossman Gorge increased by 7 notices, whilst Coen decreased by 1 notice. The Commission does not receive Domestic Violence Breach notices for Doomadgee.

Domestic Violence Order notices increased from 36 in quarter 36 to 56 in quarter 37. Hope Vale decreased by 3 notices, Aurukun increased by 18 notices, Coen increased by 3 notices and Mossman Gorge increased by 2 notices. The Commission does not receive Domestic Violence Order notices for Doomadgee.

School Attendance notices decreased from 1,257 in quarter 36 to 593 in quarter 37. Four out of the five communities which have the School Attendance trigger experienced a decrease in notices this quarter. Aurukun, Coen, Doomadgee and Hope Vale decreased by 204, 21, 306 and 148 notices respectively, whilst Mossman Gorge increased by 15 notices. The significant reduction in the number of school attendance notices received in quarter 37 was due to a change in the way the Department

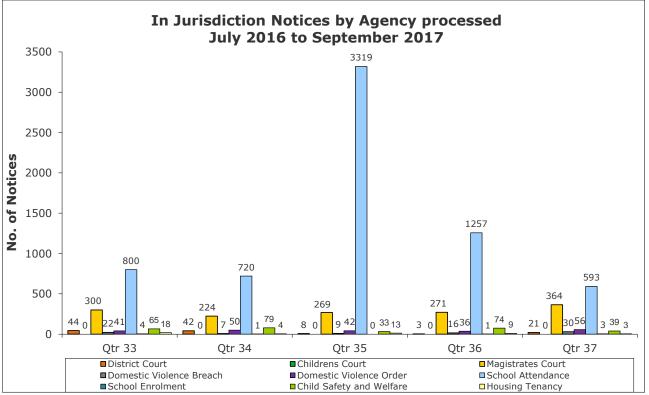
of Education and Training (DET) provide school absence reports. Refer to the Future Direction and Challenges for further details.

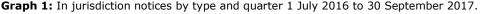
School Enrolment notices increased from 1 in quarter 36 to 3 in quarter 37 with Aurukun, Hope Vale and Mossman Gorge increasing by 1 notice each, and Coen decreasing by 1 notice.

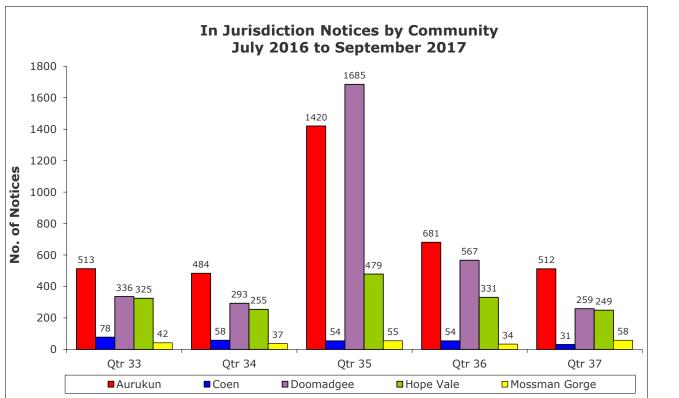
Child Safety and Welfare notices decreased from 74 in quarter 36 to 39 in quarter 37. All five communities experienced a decrease in notices this quarter. Aurukun decreased by 26, Coen decreased by 3, and Doomadgee, Hope Vale and Mossman Gorge decreased by 2 notices each.

Housing Tenancy notices decreased to 3 from 9 received in the previous quarter. Hope Vale decreased by 5 notices and Mossman Gorge decreased by 1 notice. Aurukun and Coen remained unchanged with zero notices received for the quarter. The Commission does not receive Housing Tenancy notices for Doomadgee.

The Commission receives school attendance data from DET. This data is published on the Commission's web page at <u>http://www.frcq.org.au</u> when available.

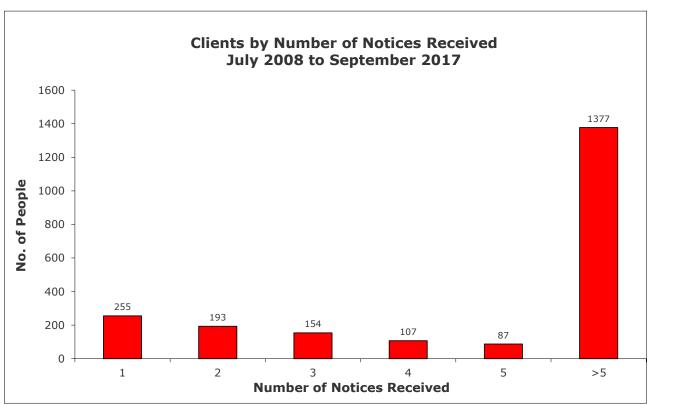






Graph 2: In jurisdiction notices by community and quarter 1 July 2016 to 30 September 2017.

Since commencement in July 2008, 88.3 percent of clients have received more than one notice with 63.4 percent of clients receiving more than five notices. Frequently this illustrates multiple child school absences for the one family or multiple Magistrates Court notices relating to one incident. Conversely, 11.7 percent of clients have received only one notice.

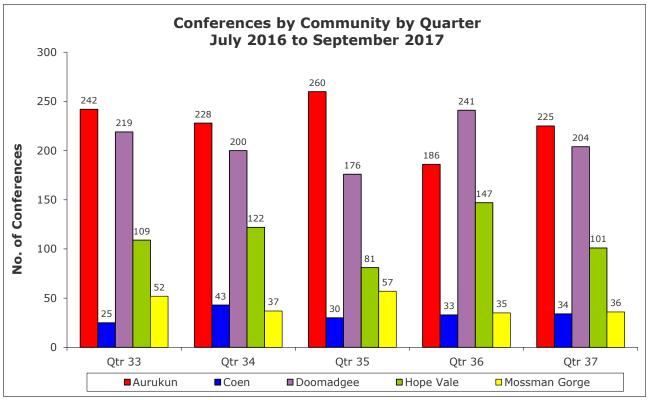


Graph 3: FRC clients by number of notices 1 July 2008 to 30 September 2017.

(**Note:** Counting rules stipulate that where multiple charges are received each charge is counted as an individual notice or each child's absence is counted as one notice – i.e. if three children from the one family were absent, that was counted as three notices).

Conferences

A total of six hundred conferences² pertaining to all matters were held across the five communities in quarter 37 resulting in 6 FRA's being entered into, 34 orders made to attend community support services and 57 CIM orders issued. When compared to last quarter, this represents a decrease of 6 orders to attend community support services and a decrease of 1 CIM order. The number of FRA's remained unchanged from last quarter. Other outcomes as a result of conferencing during the quarter were decisions for no further action, rescheduling and scheduling to return for review with compliance. Thirty new clients were added to the Commission's database during the quarter. Conferences decreased from 642 in quarter 36 to 600 in quarter 37, largely due to the drop in notices received for the quarter.



Graph 4: Conferences by community and quarter 1 July 2016 to 30 September 2017.

Conferences for Domestic Violence related matters

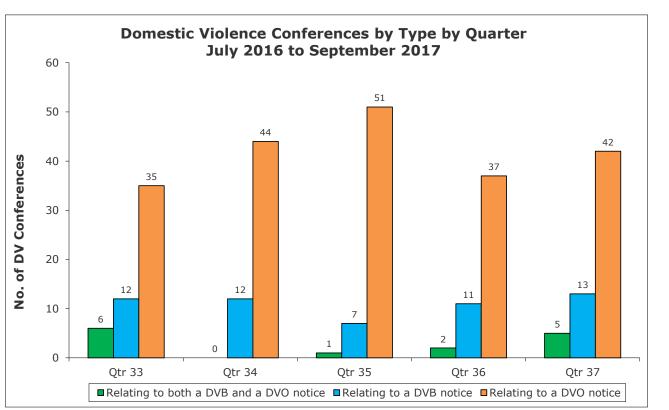
As a subset of the total number of conferences conducted for the quarter, 60 domestic violence conferences were conducted in Aurukun, Coen, Hope Vale and Mossman Gorge in quarter 37, representing an increase of 10 from the previous quarter. Domestic violence conferences in the communities during the quarter were as follows: Aurukun increased by 13, Coen decreased by 3 whilst Hope Vale and Mossman Gorge remained unchanged with 16 and 4 domestic violence conferences conferences conferences.

Table 5: Number of conferences held in relation to domestic violence notices (breaches and orders) per community

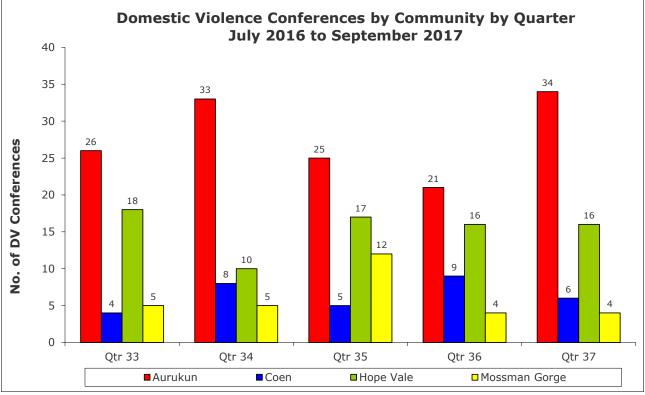
 1 July 2017 to 30 September 2017.

| Number of Domestic Violence Conferences | AU | CO | HV | MG | Total |
|--|----|----|----|----|-------|
| Relating to both a DVB and a DVO notice | 3 | 1 | 1 | 0 | 5 |
| Relating to a DVB notice | 8 | 2 | 3 | 0 | 13 |
| Relating to a DVO notice | 23 | 3 | 12 | 4 | 42 |
| Total | 34 | 6 | 16 | 4 | 60 |

2 The number of conferences held relates to the number of conferences listed, which includes where a client was served with a Notice to Attend Conference and subsequently failed to attend.



Graph 5: Domestic Violence conferences by type and quarter 1 July 2016 to 30 September 2017.

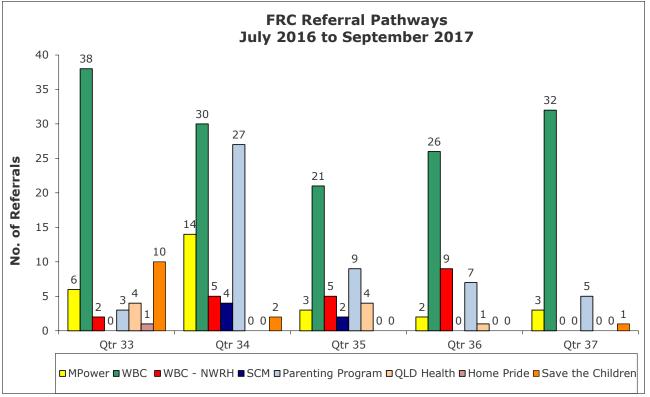


Graph 6: Domestic Violence conferences by community and quarter 1 July 2016 to 30 September 2017.

Referrals

The total number of referrals to service providers decreased from 45 in quarter 36 to 41 in quarter 37, relating to 38 clients. Since commencement the Commission has referred 989 clients to service providers resulting in approximately 45.1 percent of clients on 12 month service referral plans. Referrals in the communities during the quarter were as follows: Aurukun increased by 3; Coen

remained unchanged with 4 referrals; Doomadgee decreased by 8; Hope Vale increased by 1 and Mossman Gorge remained unchanged with 7 referrals.



Graph 7: Referral pathways by referral type and quarter 1 July 2016 to 30 September 2017.

Referrals for Domestic Violence related matters

As a subset of the total number of referrals in the quarter, 17 referrals were made in relation to domestic violence conferences in quarter 37, representing a decrease of 2 from the previous quarter.

| Table 6: Number of referrals | in relation to domestic violence | e notices (breaches and orders) p | per community |
|------------------------------|----------------------------------|-----------------------------------|---------------|
| 1 July 2017 to 30 S | September 2017. | | |
| | | Drovidor | |

| Notice Type | Community | Referral | Provider Total |
|-------------|---------------|------------------|-------------------|
| вотн | Aurukun | Wellbeing Centre | 1 |
| | Hope Vale | Wellbeing Centre | 1 |
| | BOTH Total | | 2 |
| DVB | Aurukun | Wellbeing Centre | 3 |
| | Hope Vale | Wellbeing Centre | 1 |
| | DVB Total | | 4 |
| DVO | Aurukun | Wellbeing Centre | 6 |
| | Coen | Wellbeing Centre | 1 |
| | Hope Vale | Wellbeing Centre | 3 |
| | Mossman Gorge | Wellbeing Centre | 1 |
| | DVO Total | | 11 |
| GRAND TOTAL | | | 17 |

Conditional Income Management

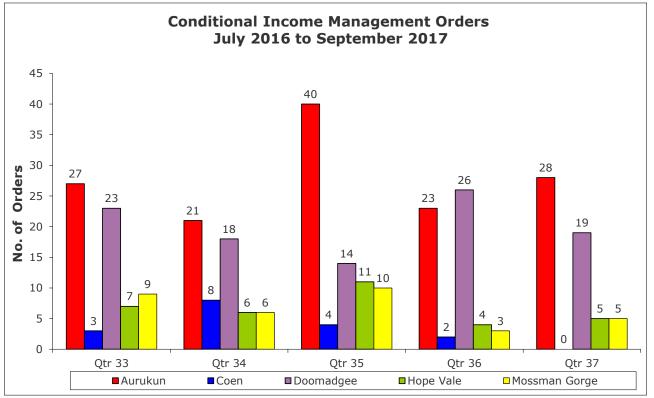
A total of fifty-seven CIM orders were made in quarter 37, a decrease of 1 from quarter 36. Since the commencement of the Commission 2,179 CIM orders inclusive of original orders, extensions and amendments have been made relating to 828 clients. Further activity during the quarter is as follows: Aurukun, Hope Vale and Mossman Gorge increased by 5, 1 and 2 CIM orders respectively, whilst Coen and Doomadgee decreased by 2 and 7 CIM orders respectively.

As at 30 September 2017, 37.7 percent of the Commission's clients have been subject to a CIM order over the past nine and a quarter years. As at 30 September 2017 there were 162 clients subject to a CIM order which equates to 7.4 percent of clients on a CIM order at a point in time. Commissioners continue to negotiate with clients to achieve desirable outcomes or to demonstrate motivation and commitment to make appropriate life choices. Demonstrated positive steps toward taking responsibility provide the Commissioners with sufficient reason to consider revoking CIM orders when requested by the client.

Table 7: Number of times a client has been placed on a conditional income management order per community

 1 July 2008 to 30 September 2017.

| Number of CIMs | CIM'd only once | CIM'd 2-5 times | CIM'd 6-12 times | Total |
|----------------|--------------------|--------------------|---------------------|-------|
| Aurukun | 149 | 211 | 54 | 414 |
| Coen | 32 | 25 | 0 | 57 |
| Doomadgee | 36 | 37 | 0 | 73 |
| Hope Vale | 86 | 102 | 14 | 202 |
| Mossman Gorge | 30 | 32 | 20 | 82 |
| Total | 333 | 407 | 88 | 828 |



Graph 8: Conditional Income Management orders by community and quarter 1 July 2016 to 30 September 2017.

Conditional Income Management for Domestic Violence related matters

As a subset of the total number of CIM's in the quarter, 9 CIM orders inclusive of alterations were made in relation to domestic violence conferences in quarter 37, representing an increase of 2 from the previous quarter.

Voluntary Income Management

The Commission processed 4 VIM agreements this quarter and since the commencement of the Commission in 2008, 126 clients have had an active VIM agreement. Those clients that request a VIM agreement use income management as a savings and budget tool, often for a specified period and to deter family members from accessing their income.

Case Management

As at 30 September 2017, 155 clients were being case-managed, a decrease from 181 in quarter 36. Aurukun, Coen, Doomadgee and Mossman Gorge decreased by 7, 9, 6 and 6 respectively, whilst Hope Vale increased by 2 respectively.

Show Cause Notices

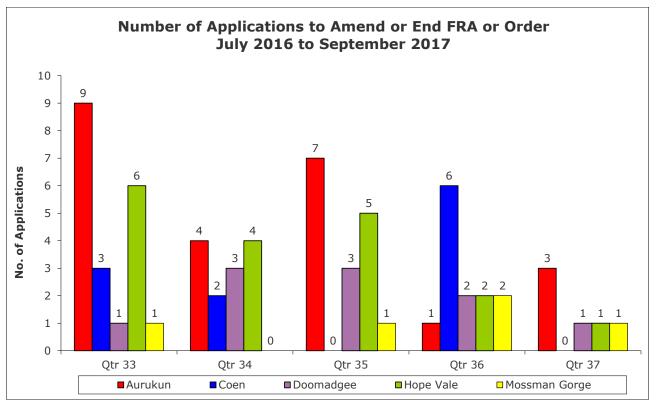
During quarter 37, and similar to the past four quarters, no Show Cause hearings have been held.

Applications to Amend or End Agreements or Orders

Six Applications to Amend or End a Family Responsibilities Agreement or Order were received in quarter 37, a decrease of 7 from quarter 36. Outcomes of the 6 applications received are as follows:

- 2 Applications granted and Income Management agreements and orders revoked
- 1 Application granted with Income Management order and case plan revoked
- 3 Applications rescheduled until the next quarter.

The Commission continues to encourage clients to participate in the Amend or End process. Commissioners report increasing client confidence to question decisions and the reasons behind decisions, both for decisions delivered by the Commission and decisions delivered by external agencies and bodies.



Graph 9: Applications to Amend or End FRA or Order by community and quarter 1 July 2016 to 30 September 2017.

2. Future Direction and Challenges

Memorandum of Understanding

A Memorandum of Understanding was entered into on 29 June 2017 between the Australian Government, the Queensland State Government and the Commission to set out an agreed basis for funding, administration and reporting arrangements for the operations of the Commission in Aurukun, Coen, Hope Vale and Mossman Gorge for the period 1 July 2017 to 30 June 2018.

CIM survey

A survey was completed during the quarter which sought voluntary feedback from Doomadgee FRC clients who were subject to CIM orders to record their views on the impact income management and the BasicsCard had had on their lives. Feedback was received via a survey questionnaire conducted over the period 21 June to 16 August. Results of the survey revealed:

- Of the 55 clients subject to a CIM Order, 48 (87%) completed the survey, three (5%) were not contacted as they were out of community, three (5%) were not approached as they were observing Sorry Business, and one (2%) client declined to take part.
- 77% of clients surveyed reported that having the BasicsCard made their life better (46% said "a lot better" and 31% said "a bit better").
- 88% of respondents believed that the BasicsCard would be beneficial to people who were using their money for things other than food and rent, and who then could not afford to pay for food and rent.
- 69% of respondents believed that having the BasicsCard made it easier to manage money.
- The least liked aspect of the BasicsCard was the restriction on what money could be spent on with respondents commenting on the inability to spend money on events such as the rodeo or at particular services and stores.
- 71% (30 of 42) of clients who commented mentioned having more food in the house as an outcome of the effect of the BasicsCard on their lives.
- Overall 75% of clients surveyed reported that their experience of the BasicsCard was 'Good'.

The Commission acknowledges the overwhelmingly positive response to the qualitative research survey and attributes this to a number of factors. The FRC commenced conferencing in Doomadgee in November 2014 without the ability to impose an income management order. Authorisation to commence income management came in March 2016, giving the Local Commissioners more than a year during which time they were able to engage with clients to sell the idea of conditional income management, and to promote the possible benefits of the BasicsCard. Initial consultations held with the community prior to the introduction of the Commission in 2014 resolved that the Commission would conference on the two triggers of Child Safety and Welfare notices and School Attendance notices only. Given that in the great majority of cases, the mother is listed as the primary carer, and is the person most often recorded as responsible for children on the school roll, it is the case that more females than males are conferenced in Doomadgee, and as a result, more women than men become subject to income management orders. In many cases it is also the women who are responsible for the management of the household, and survey result comments point to increased control over money, the availability of food and the ability to save as some of the positive outcomes of income management.

The Commission acknowledges the potential for bias arising from the use of FRC personnel in the collection of data, and the risk of positive response bias associated with the possibility that participants could feel unable to express their true opinion to Commission representatives without fear of potential consequences. The Commission does not claim that the small number of income

managed clients surveyed and their responses is representative of the much larger number of income managed clients across the welfare reform communities, and their views. The survey and this resultant report are intended for internal use, as an informal and unofficial means to obtain the opinions of a small number of clients in one community in an attempt to gain some insight into how the BasicsCard was received.

School attendance notices

As reported in quarters 35 and 36, the provision of school attendance reports since January 2017 has presented a major challenge for the Commission and the situation remained a challenge this quarter. During July meetings were held with DET to seek a resolution and in August a sample dataset was provided by DET. The FRC advised DET the new sample datasets were good, but inquired whether further information could be provided to allow for the inclusion of weekly and term to date attendance data to enable the creation of attendance charts (as had previously been produced). In the absence of this further data request the FRC was happy to work with what was produced at that meeting. Despite this meeting and numerous phone calls no datasets were received from 4 August until the end of the quarter. By September Information Officers were 'scraping the bottom of the barrel' to populate conference schedules due to the lack of notices. This was advised to DET on 18 September 2017. On 3 October 2017 a USB was delivered to the FRC office with school attendance data from 7 August to the end of term 3 (8 weeks of school).

The Commission has not been receiving weekly attendance data since the commencement of school in 2017 and the lack of regular and timely school attendance data has affected the Commission's registry workload and has created difficulties in filling conference schedules. By not receiving weekly and term to date attendance Commissioners have no information on attendance outside of the official 3 day absence dates upon which to determine appropriate actions. It is important for the Commission that it has the attendance statistics for week 1 available to it at the beginning of week 2 in order to commence conferencing community members for early intervention.

School attendance is the Commission's core business and accurate timely datasets are required to fulfil the Commission's mandatory functions. Of the notices produced from the dataset received from DET on 3 October 2017 over 200 notices were received after the 10 school days timeframe stated by s40 of the FRC Act. The Commission will continue to work with DET in quarter 38 to produce timely data from which to conference clients and encourage better school attendance.

3. Financial Operations

Governance

Part 12 of the Act provides for the establishment of the Family Responsibilities Board (the Board).

The Board has a mandate to give advice and make recommendations to the Minister about the operation of the Commission and similarly to give advice and make recommendations to the Commissioner about the performance of the Commission's functions.

The Board must meet at least every six months. The meeting may be held by using any technology available which will allow for efficient and effective communication, however, the Board members must meet in person at least once a year. A quorum for the Board is comprised of two members. The Board's membership consists of the following members:

| • | Ms Clare O'Connor | Director-General, Department of Aboriginal and Torres Strait |
|---|-------------------|--|
| | | Islander Partnerships |
| • | Mr Noel Pearson | Founder, Cape York Partnership as the Executive Chairman, |
| | | representing Cape York Institute. |
| ٠ | Mr Troy Sloan | First Assistant Secretary, Indigenous Affairs, Department of the |
| | | Prime Minister and Cabinet |

Operational

In meeting obligations under Part 3 of the Act, the Family Responsibilities Commission Registry (the Registry) commenced operations on 1 July 2008 with a central Registry office established in Cairns and local Registry offices operating in each of the five welfare reform communities.

The Registry, managed by the Registrar, provides corporate and operational support to the Commissioner, the Local Commissioners and the Local Coordinators.

Financial

Income:

- Income received by the Commission for the period 1 July 2017 to 30 September 2017 totalled \$872,884. This income consisted of:
 - \$421,750 Queensland Government funding
 - \$156,500 Queensland Government funding Doomadgee
 - -\$165,000 Recoupment by Queensland Government of once-off funding for Local Commissioner Superannuation from 2014-15
 - \$450,000 Australian Government funding
 - \$6,799 interest received
 - \$2,835 received in sundry income.

The balance of available funds in the bank as at 30 September 2017 is \$2,492,766.

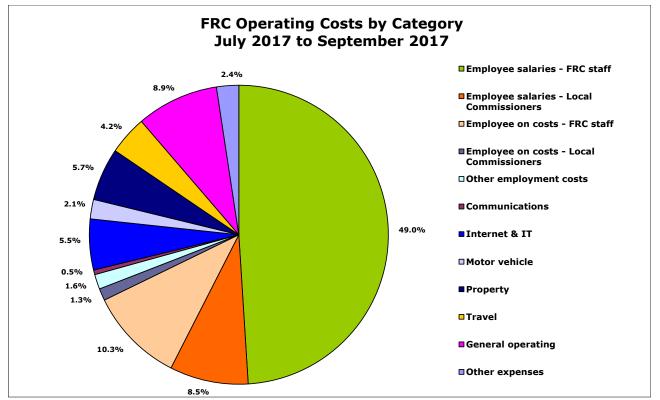
Expenditure:

• Expenditure for the period 1 July 2017 to 30 September 2017 was \$984,278. This total represents 23 percent of the projected annual expenditure of \$4,238,964.

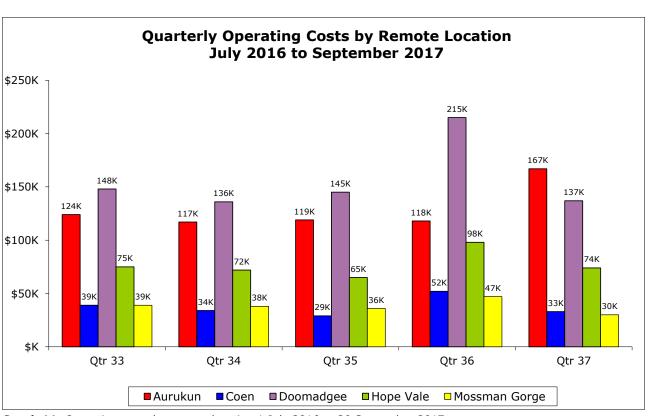
Table 8: Expenditure in quarter 37.

| 1 July 2017 to 30 September 2017 | Expenditure Qtr 37 | 1 July 2017 to 30 September 2017 | Expenditure Qtr 37 |
|-------------------------------------|-----------------------|-------------------------------------|-----------------------|
| Employee salaries – FRC staff | \$483,136 | Internet & IT | \$53,701 |
| Employee salaries – Local | \$84,025 | Motor vehicle | \$20,591 |
| Commissioners | | | |
| Employee on costs – FRC staff | \$100,958 | Property | \$55,919 |
| Employee on costs – Local | \$12,979 | Travel | \$41,747 |
| Commissioners | | | |
| Other employment costs | \$15,702 | General operating | \$87,518 |
| Communications | \$4,808 | Other expenses | \$23,194 |
| | | Total | \$984,278 |

Quarter 37 disbursement of expenditure by category and percentage of total expenditure.



Graph 10: FRC operating costs 1 July 2017 to 30 September 2017



Regional operational expenditure by location and quarter.

Graph 11: Operating costs by remote location 1 July 2016 to 30 September 2017.

Quarterly Operating Costs - Cairns Registry July 2016 to September 2017 \$400K \$300K 263K 263K 257K 253K 245K 246K 234K ^{221K}_213K 226K \$200K \$100K 56K 36K 36K 36K 36K 6K 7K 2K 0K 0K \$K Qtr 33 Qtr 34 Qtr 35 Qtr 36 Qtr 37 ■ Corporate Services ■ Gov/Board Reporting Operations ■ Other Expenditure

Cairns Registry expenditure for quarter 37 compared to the previous four quarters.

Graph 12: Quarterly operating costs Cairns 1 July 2016 to 30 September 2017.

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APPENDIX A



SITTING CALENDAR 2017 FAMILY RESPONSIBILITIES COMMISSION 1 January 2017 to 31 December 2017



| Week Beginning | Monday | Tuesday | Wednesday | Thursday | Friday | Other | |
|----------------|----------------|----------------|-----------|----------------|----------------|---|--|
| 2 January | Public Holiday | | | | | 2 New Year's Day | |
| 9 January | | | | | | Cooktown Circuit | |
| 16 January | | | | | | Aurukun Cape B & Coen Cape A Circu Doomadgee – Gulf Circuit | |
| 23 January | | 24 | 25 | | | | |
| | | 24 24 | 25 | Public Holiday | | <mark>26 Australia Day</mark> | |
| | | 31 | | | | | |
| 30 January | | 31 | 1 | 2 | | | |
| | | 7 | 8 | | | | |
| 6 February | | 7 | | | | Cooktown Circuit | |
| 13 February | | 14 | 15 | 16 | | Aurukun Cape B Circuit Doomadgee – Gulf Circuit | |
| | | 21 | 22 | | | | |
| 20 February | | 21 | | | | 21 ASC Meeting | |
| | | 21 | | | | | |
| 27 February | | 28 | 1 | 2 | | | |
| | | 7 | 8 | | | | |
| 6 March | | 7 | | | | Cooktown Circuit | |
| 13 March | | 14 | | | | Aurukun Cape B & Coen Cape A Circu | |
| | | 14 | 15 | 16 | | Doomadgee – Gulf Circuit | |
| | | 21 | 22 | | | | |
| 20 March | | 21 21 | | | | 21 ASC Meeting | |
| 27 March | | 28 | 29 | 30 | | | |
| 3 April | | | | | | Cooktown Circuit | |
| 10 April | | | | | Public Holiday | <mark>14 Good Friday</mark> Aurukun Cape B Circuit | |
| | | | | | | Doomadgee – Gulf Circuit | |
| 17 April | Public Holiday | 18 | 19 19 | 20 20 | | 17 Easter Monday 18 ASC Meeting | |
| 24 April | | Public Holiday | 26 | 27 27 | | 25 Anzac Day 28 FR & WRA Board Meetings | |
| 1 May | Public Holiday | | | | | 1 Labour Day Commissioner Development Week Cooktown Circuit | |



SITTING CALENDAR 2017 FAMILY RESPONSIBILITIES COMMISSION 1 January 2017 to 31 December 2017



| Week Beginning | Monday | Tuesday | Wednesday | Thursday | Friday | Other |
|----------------|--------|----------|---|-----------|----------------|---|
| | | 9 | 10 | | | |
| 8 May | | 9 | | | | Doomadgee – Gulf Circuit |
| | | 9 | | | | |
| 15 May | 15 | | 17 | 18 | | 16 ASC Meeting |
| , | | 00 | | | | Aurukun Cape B & Coen Cape A Circu |
| 22 May | | 23 23 | 24 24 ½ day | | | |
| ZZ May | | 23 | 24 /2 Udy | | | |
| | | 30 | | | | |
| 29 May | | 30 | 31 | 1 | | <mark>2 Mabo Day</mark> |
| | | 6 | 7 | | | |
| 5 June | | 6 | | | | Cooktown Circuit |
| | | 6 | | | | Doomadgee – Gulf Circuit |
| 12 June | | 13 | 14 | 15 | | Aurukun Cape B Circuit |
| | | 20 | 21 | | | |
| 19 June | | 20 | | | | 20 ASC Meeting |
| | | 20 ½ day | | | | |
| 26 June | | | | | | |
| 3 July | | | | | | Cooktown Circuit |
| obaly | | | | | | Doomadgee – Gulf Circuit |
| 10 July | | 11 | | | | Aurukun Cape B & Coen Cape A Circu |
| - | | 11 | 12 | 13 | | |
| 17 July | | 18 18 | 19 | 20.1/ day | Public Holiday | Estimates 18-21 July and 25-27 July 21 Cairns Show Day |
| T7 July | | 18 | | 20 ½ day | Public Holiday | 18 & 19 ASC Meeting |
| | | | | | | 24 Mossman Show |
| 24 July | | 25 | 26 | 27 | | 28 Cooktown Show and Coen Public Holida |
| | | | | | | 28 July FR & WRA Board Meeting |
| | | 4 | 2 ¹ / ₂ meeting day | | | <mark>4 Aurukun Day</mark> |
| 31 July | | 1 | | 3 ½ day | Public Holiday | Cooktown Circuit |
| 7.4 | | 1 | | | | |
| 7 August | | 8 | 9 | 10 | | Doomadgee - Gulf Circuit |
| | | 15 | 16 | 474/ | | 15 ASC Meeting |
| 14 August | | 15 15 | | 17 ½ day | | Aurukun Cape B Circuit |
| | | | | | | |
| 21 August | | 22 | | | Public Holiday | 25 Doomadgee Day |
| -9 | | 22 | 23 | 24 | | |
| | | 29 | 30 | | | |
| 28 August | | 29 | | 31 ½ day | | |
| | | 29 | | | | |



SITTING CALENDAR 2017 FAMILY RESPONSIBILITIES COMMISSION 1 January 2017 to 31 December 2017



| Week Beginning | Monday | Tuesday | Wednesday | Thursday | Friday | Other |
|----------------|----------------|----------------|-----------|-----------|--------|--|
| 4 September | | 5 | 6 | 7 | | Cooktown Circuit |
| | | 12 | 13 | | | 12 ASC Meeting |
| 11 September | | 12 | | 14 ½ day | | Aurukun Cape B & Coen Cape A Circu |
| | | 12 | | | | Doomadgee - Gulf Circuit |
| 18 September | | | | | | |
| 25 September | | | | | | |
| | | | 4 | 5 | | 2 Queens Birthday |
| 2 October | Public Holiday | 3 | | 5 ½ day | | Cooktown Circuit |
| | | 3 10 | | | | 1 |
| 9 October | | 10 | 11 | 12 | | Doomadgee - Gulf Circuit |
| | | 17 | 18 | | | 1 |
| 16 October | | 17 | | 19 ½ day | | Aurukun Cape B Circuit |
| | | 17 | | | | |
| 23 October | 23 | | 25 | 26 | | 24 ASC Meeting |
| | | 31 | 1 | | | 27 FR & WRA Board Meetings |
| 30 October | | 31 | | 2 ½ day | | |
| 30 October | | 31 | | 2 /2 Udy | | |
| 6 November | | 7 | 8 | 9 | | Cooktown Circuit |
| | | | | 9 | | |
| 13 November | | 14 14 | 15 | 16 ½ day | | Aurukun Cape B & Coen Cape A Circu |
| 13 NOVEMBEI | | 14 | | 10 /2 day | | Doomadgee - Gulf Circuit |
| 20 November | 20 | 21 | 22 | 23 | | 21 ASC Meeting |
| | | 28 | 29 | | | |
| 27 November | | 28 | | 30 ½ day | | CYAAA schools finish 1/12/2017 |
| | | 28 | | | | |
| | | | | | | Doomadgee and Mossman schools fini 8/12/2017 |
| 4 December | | 5 | 6 | | | Cooktown Circuit |
| | | | | | | Doomadgee - Gulf Circuit |
| 11 December | | | | | | 12 ASC Meeting Aurukun Cape B Circuit |
| 18 December | | | | | | |
| 25 December | Public Holiday | Public Holiday | | | | 25 Christmas Day, 26 Boxing Day 27, 28, 29 Office closed for Xmas |

LEGEND

| | Office Days |
|-----|--------------------------------|
| | Public Holidays |
| | Aurukun Sitting |
| | Coen Sitting |
| | Doomadgee Sittings |
| | Hope Vale Sitting |
| | Hope Vale Half Day Meeting |
| | Mossman Gorge Sitting |
| | Mossman Gorge Half Day Meeting |
| ASC | Aurukun Shire Council Meeting |
| DSC | Doomadgee Aboriginal Shire |
| | Council Meeting |
| θ | Cancelled Conference |

| OFFICE | CONTACT NAME | Phone | Mobile | Facsimile |
|---------------------------------|---------------------|-----------|--------------|-----------|
| Cairns – Registrar | Ms Maxine McLeod | 4057 3871 | 0409 461 624 | 4041 0974 |
| Cairns – A/Client Manager | Mrs Anne Crampton | 4057 3874 | 0419 647 948 | 4041 0974 |
| Cairns – Finance Manager | Ms Tracey Patterson | 4057 3875 | 0429 495 353 | 4041 0974 |
| Aurukun Local Coordinator | Mr Bryce Coxall | 4060 6185 | 0428 985 106 | 4060 6094 |
| Coen Local Coordinator | Ms Sandi Rye | | 0417 798 392 | 4041 0974 |
| Doomadgee Local Coordinator | Mr Robbie Hazeldine | 4745 8111 | 0418 666 204 | 4745 8366 |
| Hope Vale Local Coordinator | Mr Matt Thompson | 4060 9153 | 0408 482 026 | 4060 9137 |
| Mossman Gorge Local Coordinator | Ms Sandi Rye | | 0417 798 392 | 4041 0974 |